G-Link Track File Downloads & Previews Setup

Introduction

You can track the download and preview of the G-Files when a user in your salesforce org will download or preview the G-File using our G-File Downloader and G-File Previewer components. As a part of the tracking, we store G-File, Accessed By, Accessed Date and Access Type. You will have to follow the below steps to enable the file download & preview tracking.

Steps

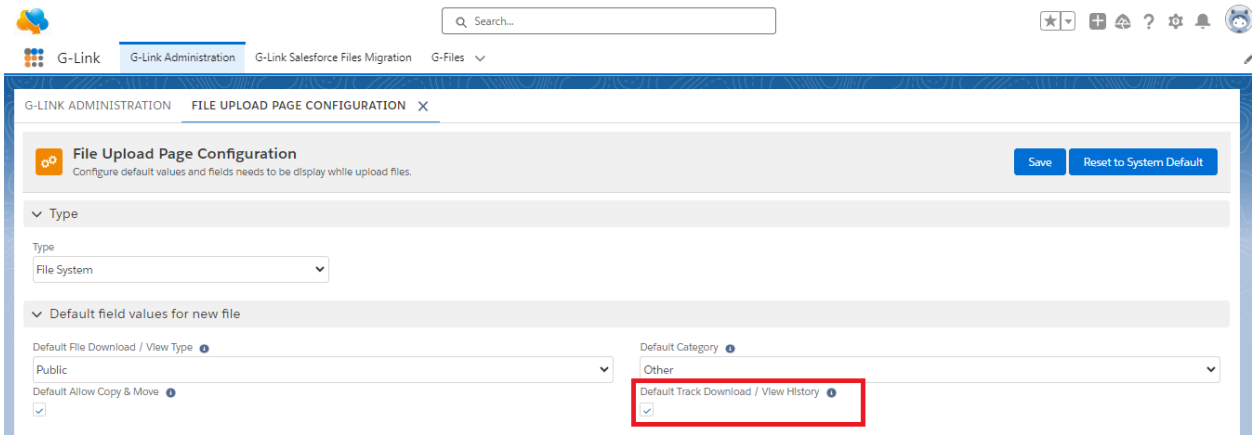
First, you will have to enable the global setting using the steps below.

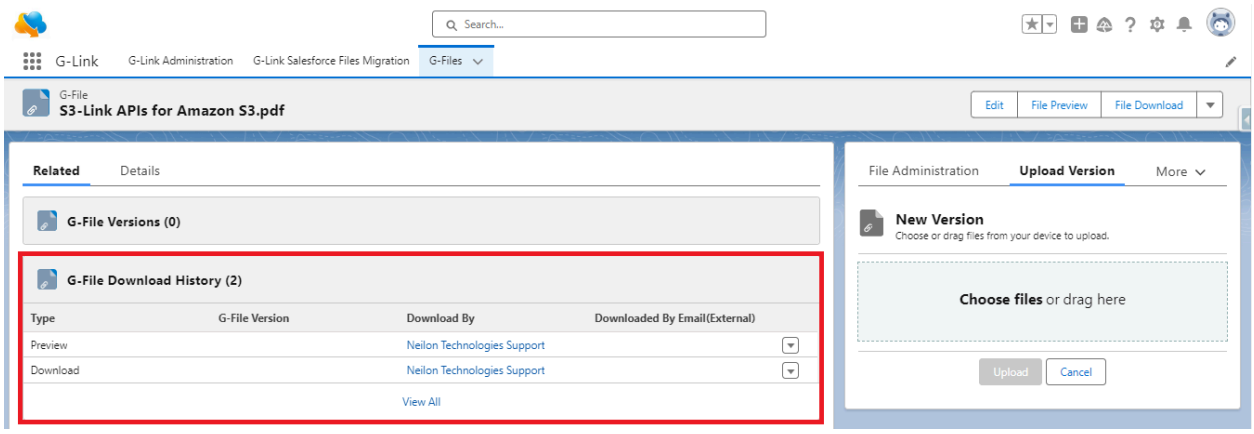
1. Go to G-Link Administrator > System Configuration
2. Set **Track File Download** to **Yes**

3. Click **Save**

After this, you can by default enable the tracking for all new G-Files by following below steps.

1. Go to **G-Link Administration** > **File Upload Page Configuration**
2. Set **Default Track Download / View History** to true



3. Click **Save**

Note: After enabling the download & preview tracking for the G-File, you can see the list of downloads & previews performed for G-File in the Related section of G-File detail.